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Extension Lecturer, Tourism Management

Lesson Plan

(2025-26)

Transport Management BTTM 1st (Sem 1st)

Week	Content	Resources	Mode
Week 1	Transportation as important element of tourism	Hurst, Elist, 'Transporation	Physical
	industry.	Geography	
Week 2	Modes of Transportation	David Timothy Duval, Tourism and Transport: Modes, Networks and flows.	Physical
Week 3	Advantages and Limitations of different modes of transport.	IGNOU Notes	Physical
Week 4	The factors affecting the selection of modes of transport by tourist.	Self - Made	Physical
Week 5	History of air transport in India. IATA	Websites	Physical
Week 6	IATA and DGCA	Websites	Blended
Week 7	Organizational structures and functions.	e- Pathshala	Blended
Week 8	Major Airlines operating in India	Website	Blended
Week 9	Water transport- Limitation & scope of water transport in India	IGNOU Notes	Physical
Week 10	Cruise ships and Cruise tourism	IGNOU Notes	Blended
Week 11	Road Transport: Major Highways and Expressways of India	IGNOU Notes	Physical
Week 12	Tourist Taxi, Rent-a-car Scheme, OLA and UBER		Blended
Week 13	Major Railway Systems of World		Physical
Week 14	Euro Rail and AMTrak		Physical
Week 15	Tourist trains of India and Indrail Pass service.	e-Pathshala	Physical
Week 16	Assignment and Presentations		
Week 17	Discussions		

Week	Content	Resources	Mode
Week1	Tourism Accommodation sector	Dynamics of Tourism Kaul, R.N.	
Week2	Categorization of accommodation sector.	Mohinder , Chand , Managing	Blended
		Hospitality Operations	
Week3	Growth and development of Hotel Industry	Negi, Jagmohan Hotels for	Physical
		Tourism Development	
Week4	Major personalities associated with hotel growth in India and their contribution	IGNOU Notes for BTS	Blended
Week5	Assignment and Presentation		Physical
Week6	Hotel Accommodation: departments of hotels	Brymer, Robert A Introduction	Physical
		to Hospitality	
Week7	Front Office departments	Mohinder , Chand , Managing	Blended
		Hospitality Operations	
Week8	Food & Beverage (Service & Production),	Brymer, Robert A Introduction	Blended
		to Hospitality	
Week9	Housekeeping	Brymer, Robert A Introduction	Blended
		to Hospitality	
Week10	Human Resource	Mohinder , Chand , Managing	Blended
		Hospitality Operations	
Week11	Engineering & Maintenance	Mohinder , Chand , Managing	Blended
		Hospitality Operations	
Week12	Purchase, Stores and Accounts.	Negi, Jagmohan Hotels for	Blended
		Tourism Development	
Week13	Assignment and Presentation		Blended
Week14	Ownership and forms of hotel ownership	Negi, Jagmohan Hotels for	Blended
		Tourism Development	
Week15	Joint stock companies.	Mohinder , Chand , Managing	Blended
		Hospitality Operations	
Week16	Sole – Proprietorship, Partnership.	IGNOU Notes for BTS	Blended
Week17	Lease Agreements, Management	IGNOU Notes for BTS	Blended
	contracts, Franchise Organizations		

BBA, B.C.A, BV. Com., BA, sem 1st

Indian Ethnic Food (MDC)

Content	Resources	Mode
Introduction to North Indian food and	IGNOU Notes	Physical
Features.		
Introduction to North Indian food and	E-Pathshala	Physical
Important spices and ingredients.	IGNOU Notes	
Common Recipes	IGNOU Notes	
Introduction to South Indian food and IGNOU Notes Features		Physical
Introduction to South Indian food and	do	
Features.		
Important spices and ingredients.	do	
Common Recipes		Physical
Introduction to East Indian food and	do	
Features.		
Important spices and ingredients.	Websites	Blended
Common Recipes	Websites	Blended
Introduction to West Indian food and	IGNOU Notes	Physical
Features.		
Important spices and ingredients.		
Common Recipes		
Revisions	Website	Blended
Group discussions	Websites	Blended
Assignment presentations	Websites	Blended
	Introduction to North Indian food and Features. Introduction to North Indian food and Features. Important spices and ingredients. Common Recipes Introduction to South Indian food and Features. Introduction to South Indian food and Features. Important spices and ingredients. Common Recipes Introduction to East Indian food and Features. Important spices and ingredients. Common Recipes Introduction to West Indian food and Features. Important spices and ingredients. Common Recipes Introduction to West Indian food and Features. Important spices and ingredients. Common Recipes Revisions Group discussions	Introduction to North Indian food and Features. Introduction to North Indian food and Features. Important spices and ingredients. Introduction to South Indian food and Features. Important spices and ingredients. Common Recipes Introduction to East Indian food and Features. Important spices and ingredients. Websites Common Recipes Introduction to West Indian food and IGNOU Notes Features. Important spices and ingredients. Common Recipes Introduction to West Indian food and IGNOU Notes Features. Important spices and ingredients. Common Recipes Websites Important spices and ingredients. Common Recipes Revisions Websites

BTM 3rd (Sem 5th)
Airlines Management and Ticketing

Week	Content	Resources	Mode
Week1	History and evolution of the airline industry, Role of airlines in the travel and tourism industry.	IGNOU Notes	Physical
Week2	Types of airlines: scheduled, charter, low-cost carriers.	E-Pathshala	Physical
Week3	Overview of international aviation organizations (IATA, ICAO, DGCA)	IGNOU Notes	
Week4	Structure of an airline organization, Functions of various departments: operations, sales, marketing, ground handling	IGNOU Notes	
Week5	Revision of 1st unit		Physical
Week6	Fleet planning and aircraft types, Airline alliances and codesharing.	Christopher J. Holloway- The Business of Tourism	
Week7	Passenger handling services, Baggage handling, check-in.	do	
Week8	Boarding procedures, Ground support equipment and services.	Ritchie, Basics of Tourism	Physical
Week9	Basics of airline reservation systems (e.g., GDS: Amadeus, Sabre, Galileo, etc.), Itinerary planning and routing.	do	
Week10	PNR (Passenger Name Record) creation and management, Types of fares: one-way, round-trip, circle trip, open jaw.	Websites	Blended
Week11	Practice in GDS software (Amadeus/Sabre/Galileo/Any other compatible software), Mock reservation and ticketing exercises.	Websites	Blended
Week12	Assignment, Test and Revision of 2nd unit		Physical
Week13	Fare construction rules and terminology, Fare types and ticketing classes (Y, J, F, etc.), Reading and interpreting airline tickets (manual and e-tickets).		
Week14	Understanding published fares and taxes (YQ, YR, etc.), Fuel surcharges, service fees, airport taxes; Refunds, rebooking, and cancellation procedures.		
Week15	Passenger service excellence, Handling special passengers (unaccompanied minors, disabled passengers).		Blended
Week16	Handling flight delays, cancellations, and disruptions		Blended
Week17	Revision of 4th unit		Blended

Week	Content	Mode	
Week1	Definition, scope of Archives and Museum	Physical	
Week2	History and Development	Blended	
Week3	Magnificent Museum	Physical	
Week4	Types of Archives	Blended	
Week5	Types of Museums	Physical	
Week6	Conservation. Preservation and Restoration	Physical	
Week7	Conservation. Preservation and Restoration	Blended	
Week8	Types of Museum Exhibition	Blended	
Week9	Principle of Exhibition Design	Blended	
Week10	Multimedia in Museums	Blended	
Week11	Role of Archives and Museum in society	Blended	
Week12	Archival and social Responsibility	Blended	
Week13	Archives and Museum at Cultural Heritage	Blended	
Week14	Assignments and Presentations	Blended	
Week15	Presentations	Blended	
Week16	Revision of Unit 1 st and 2 nd	Blended	
Week17	Revision of Unit 3 rd and 4 th	Blended	