



# **KM Government College, Narwana**



## **INTERNAL QUALITY ASSURANCE CELL**

### **ANALYSIS & ACTION TAKEN REPORT OF PARENTS FEEDBACK**

**SESSION (2023-24)**

#### **DECLARATION CERTIFICATE**

We certify that, the Feedback Forms of the following stakeholders received for various Departments has been duly analyzed and appropriate action taken report has been uploaded on the KM Government College, Narwana website.

**KM Government College, Narwana (Jind) Patiala Road**

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The department collected the structured feedback as per the format provided by the NAAC for parents. Feedback sought from the parents of the students was overall very good. The parents were overall satisfied with the Institution's location, reputation, environment & ambience and affordable fee structure. Moreover, the parents also affirmed the transparency in the evaluation/examination system, overall discipline, and quality of teaching and relevance of courses offered by the Institution. The college is providing rich collection of text and reference books and availability of extracurricular/sport activities to which parents expressed their appreciation for all such kinds of facilities being offered to their students. Moreover, the parents are happy that due to valuable Institutional activities and positive learning outcomes of the courses being taught. There are some concern of parents about discipline, drinking water, canteen facility .

#### **Action Taken Report**

The important suggestions given by the parents were taken into consideration for further actions taken are:

- ✓ Extracurricular/sport activities provided by the institute help grooming the overall personality of the students.
- ✓ The evaluation/examination system followed is highly transparent.

- ✓ The canteen facilities in the college are monitored regularly so that students get proper diet.
- ✓ Special action was taken on discipline in college campus and cctv cameras were installed and ensured the proctorial duty of staff members in each and every period.
- ✓ The drinking water facilities were improved on priority basis.
- ✓ From next session it will be ensured that no outsider will enter in college , college campus will be neat and clean , toilet facility for students & staff will also be improved .

  
**CONVENER IQAC**

  
**PRINCIPAL**

Name of Parents	Contact No	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Security of the ward)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Discipline)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Quality of Teaching)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Extra Curricular Activity)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Campus Atmosphere)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Sports Facilities)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Laboratory Facilities)	College from Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Examination System)	Parent's perspective (tick one box for rating) (Rating Score: 5 = Excellent 4 = Very Good 3 = Good 2 = Average 1 = Poor) (Student amenities such as Bus, Wi-Fi, Library, etc.)	Any specific suggestion for improvement in about 50 words
1 Rajesh Kumar	9996002736	5	5	5	4	4	4	5	5		Need improvement in basic infrastructure like auditorium and common room
2 SURESH KUMAR	9996612027	5	5	5	5	5	5	5	5		4 Everything is ok
3 Harish Kumar	798596467	3	3	2	1	2	1	2	2		1 Nothing
4 KEWAL	8708901509	5	5	5	4	5	4	5	5		4 OUTSIDER MUST BE NOT ALLOWED TO ENTER COLLEGE CAMPUS
5 Rajender Singh	9996811589	2	2	4	3	4	1	5	4		1 Most of classes are missing due to lack of information. So classes give information to students about every lecture means time table, thanks.
6 Smt.santosh	9729795148	4	3	4	4	1	3	4	3		1 College should be neat and clean. There should be improvement in college atmosphere.
7 Sh.Harmoni	9812026119	1	2	4	2	2	1	4	1		1 You can improve the semester gap and all improves the site there is no syllabus uploaded on the site and no facilities of net question paper.
8 Ramphal	8053727819	4	3	1	1	2	2	3	3		1 Strictly need of selected uniform for boys and girls in the college.
9 Dhampal	9416209154	4	2	5	2	2	4	5	3		3 There is shortage of cool water and no clean washroom.
10 Balwant Singh	8901578698	5	5	4	4	3	3	4	5		3
11 Anita Jansal	8571999323	1	1		3	1	1	3	1		3

*face*

